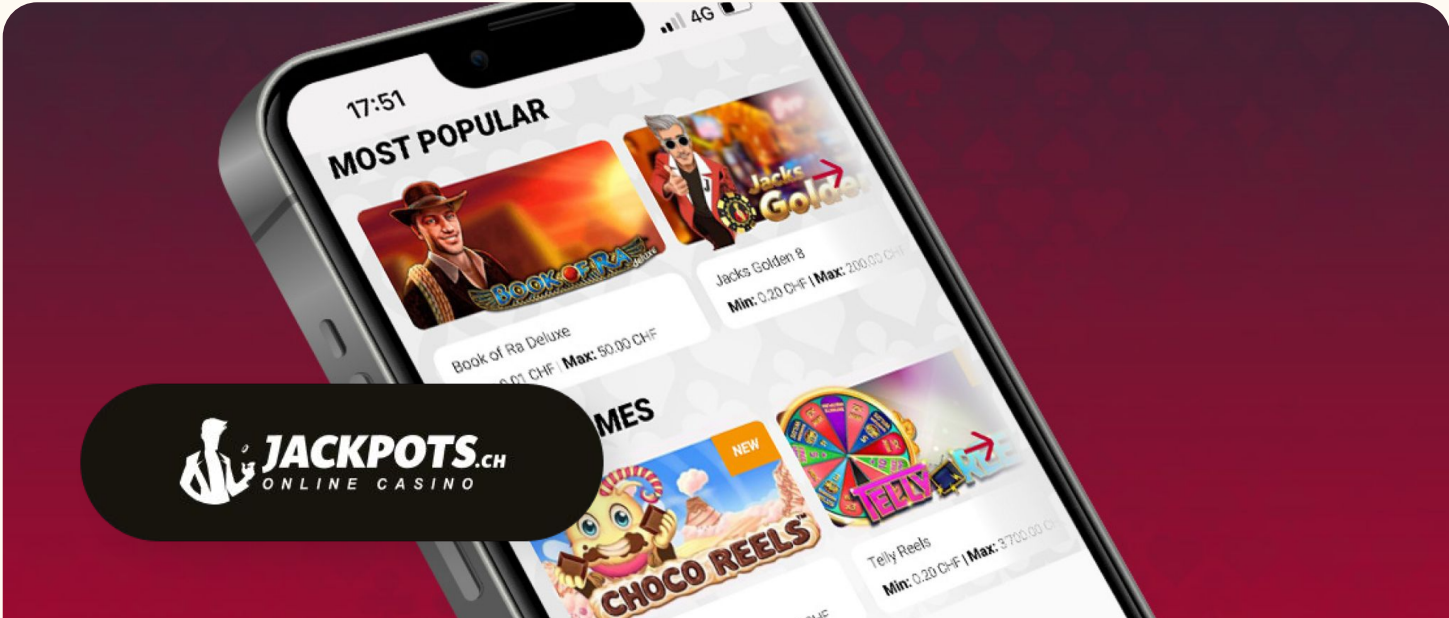


Fully resolve customer issues in seconds

Automate customer experiences

-  Provide instant and accurate responses to customers using your existing knowledge base content.
-  Guide customers through all kinds of issues - even the more sophisticated ones - with no-code conversation flows.
-  Seamlessly connect with any business system to push, pull, and parse customer data to deliver accurate and contextual responses.
-  Provide multilingual (109+ languages), omnichannel support around the clock.



Jackpots.ch provides instant, 24/7 support in 4 languages.

“We can now cover out of office hours and provide 24/7 support. The chatbot covers the first contact point, requests information from customers up-front, then provides agents with the context they need to solve customer issues.”

Urs Klingler, Customer Service Manager

0 additional agents hired

88% of requests understood by AI

45% of chats deflected

Delight customers with personalized service 24/7

Always-on, personalized support

-  Improve CSAT by offering your customers instant, personalized support for all their questions.
-  Level up with contextual support employing the hybrid approach of generative AI and conversation design.
-  Enhance loyalty with personalized, proactive recommendations.
-  Make your AI agent an extension of your brand by giving it a persona.



Hello Sugar automates 66% of customer queries and saves 14k per month.

“We currently have 81 salons and are going to grow to 160 this year. Our goal is to be able to do that without growing our reception staff. With automation we’re also already getting way better customer experiences and a lot higher reviews. It’s been great.”

Austin Towns, CTO, Hello Sugar

60% automation rate	\$14K of saved per month	200 agent hours saved
----------------------------------	---------------------------------------	------------------------------------